

S/N 09/822592

PATENT

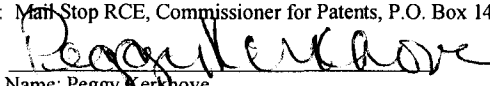
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	ATEFI et al.	Examiner:	LOFTIS, Johnna R.
Serial No.:	09/822592	Group Art Unit:	3623
Filed:	March 30, 2001	Docket No.:	20116.0009US01
Confirmation No.	1255	Client Docket No.	END9200000117US1
Title:	METHOD AND SYSTEM FOR ASSESSING INFORMATION TECHNOLOGY SERVICE DELIVERY		

CERTIFICATE OF TRANSMISSION

I hereby certify that the papers listed below are being transmitted by EFS Web to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on October 16, 2007

By:


Name: Peggy Kerkhove

SUBMISSION AND AMENDMENT UNDER 37 CFR 1.114(c)

Mail Stop: RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-145

Dear Sir:

Applicants request continued examination under 37 CFR 1.114 and include this submission in response to the Office Action mailed 07 August 2007.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 6 of this paper.

Remarks begin on page 14 of this paper.